



# Press Release

As you will perhaps be aware from information posted on this website and perhaps also from reports you may have seen in a variety of media outlets, **DoW** temporarily suspended its operations, with effect from 20<sup>th</sup> June 2019, in the wake of a Trading Standard investigation which concerned the way in which **DoW** delivered its service.

Those concerns were shared by DVLA, at whose behest Trading Standards started its investigation.

**DoW** believes that some of those concerns were unfounded.

**DoW** was disappointed that some of the media reports of the on-going Trading Standards investigation have unfairly and inaccurately represented the way in which **DoW** operated.

However, DVLA has been very clear about how **DoW**'s service should be delivered and **DoW**, for its part, is committed to providing a service which meets DVLA's expectations.

Accordingly, all D4 assessments undertaken by **DoW**'s GMC-registered medical practitioners will now be conducted in person rather than via skype (with the assistance of nurses).

**DoW** will, as before, offer a fully mobile service but its doctors will also carry out assessments at fixed locations

**DoW** is committed to proving a service at locations convenient to drivers who uses its services.